



WINNING TOUCH TENNIS LEHIGH VALLEY AT SAND ISLAND

EXPECTATIONS & REMINDERS

Players will enter the front entrance gate on arrival.

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All players must check in with our desk associate who will be at the front desk (located on the porch in between the two locker rooms).

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Any guest players who are not in our CourtReserve system, will be required to complete a general waiver/player profile form at the front desk, prior to playing on the courts.

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Due to security purposes and to help streamline all of our play opportunities, we will **ONLY** accept credit/debit cards for any payments. **(We will not accept American Express credit cards, checks or cash.)** If you can please pass on the word to any of your guests that might play at the facility, that would be greatly appreciated.

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Please make sure that as your group makes its way to your scheduled court that you use tennis etiquette and walk past courts in-between points. Please try to not interrupt play.

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Once your scheduled play is completed, it is your responsibility to sweep and line the courts so that the next group has a fresh surface to play on.

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When your reservation time is up, you are welcome to continue playing if your court or another court is open. However, if the next reservation prefers the court that you are on, your group will have to clean the court and go to another court to continue your play. The desk team will try to always move courts when appropriate; but we will ultimately honor the reservations/times/courts if players have a preference.

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If we have to close the courts for any reason: mother nature, City Closures, random events, courts not being playable, etc..., we will update CourtReserve using club closures. If you prepaid for anything, your CourtReserve account balance will be credited.

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Only if there are no reservations at the end of the day, will the courts be closed a bit early (example...If at 7 PM there are no reservations.) This will be reflected in CourtReserve.

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Specific closing times, per our hours of operation, will be adhered to. Playing on will not be allowed.

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We also ask that someone from the last reservation of the day, wait with the desk associate and walk out with them.

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Please be patient & considerate with our team as this is our first year, and we have a lot of new desk associates that will be doing their best to catch on quickly!

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Last but certainly not least, **HAVE FUN!**

As WTT at Sand Island (Bethlehem) continues to grow and evolve, some things will change. We will try our best to keep the front desk as well as our website updated. We appreciate your support & patience with us, and hope for a wonderful 2022 season!